

**Attendees will learn a structured approach to using BPMN. Their knowledge is enhanced by using a Windows-based software tool to provide hands-on practice**

Understand how your business operation is critical to drive innovation. Leveraging BPMN, the Business and IT organizations collaborate to identify and improve inefficiencies that will increase productivity and improve customer experience. Come prepared to learn and laugh about the exciting world of BPMN.

The Business Process Modeling Notation (BPMN) is a standard for documenting and designing a business process model. Leveraging this graphical notation companies can document current and future states of the business operations that run their business, Using the Business Process Diagram (BPD) approach, based on flowcharting techniques, these models provide a collaborative way business and IT can identify and resolve bottlenecks and in-efficiencies in their operations. The BPMN specification also provides a mapping between the graphics of the notation to the underlying constructs of execution languages, such as Business Process Execution Language (BPEL).

This course starts with the definition of BPMN, an explanation of its history and the principles behind its design. It then explains two groups of elements, including use cases and selected examples. The course covers elements from the latest release - BPMN 2.0.

Students are presented exercises and required to bring a laptop - they will use a web-based, BPMN modeling tool to create the exercise answers.

## WHO SHOULD ATTEND:

- Business Analysts
- Business Architects
- Software Architects
- Process Designers
- Process Engineers
- Process Architects

## COURSE OUTLINE:

- Introduction
  - Definition
  - History
  - Overview of BPMN Elements
  - The Business Process Diagram and its semantics
  - Three levels of BPMN
- Group A BPMN Elements
  - Events, Activities, Connecting Objects, Gateways, Swimlanes
  - Basic Workflow Patterns
  - Exercises
- Group B BPMN Elements
  - Events, Activities, Gateways
  - Error & Escalation
  - Event Sub-process
  - Exercises

## RECOMMENDED PREREQUISITES:

- BPM 101
- PROCESS MODELING, ANALYSIS AND DESIGN

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*"As a business analyst looking to understand BPM and also take away practical skills, this class was excellent."*

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