

## As Is, To Be

**Achieving success with BPM relies upon skill in process modeling, analysis and design. This course equips you with the practical, applied knowledge to lead/facilitate process improvement projects.**

This course is designed for anyone who wishes to become adept in the modeling, analysis and design of business processes. It is hands-on, case study based, and participants will be able to apply what they learn within their own organization. These are essential skills for business analysts, project managers, and business architects.

Modeling, analysis and design skills are indispensable to BPM success. In this course you will acquire a solid understanding and develop skill in practical techniques for process modeling, analysis and design.

Beginning with a section on modeling, you will gain insight on how to depict business processes via maps and models in order to prepare for the analysis and improvement of business process performance. You will learn the significance of creating the right context for process modeling and the definition of clear boundaries. Through a case study based approach, participants learn how to lead/facilitate modeling, analyzing and designing business processes.

The section on analysis examines various perspectives for analysis, including a focus on time, quality, and cost. Participants will learn the importance of concisely capturing process issues and measuring process performance. The section on design outlines valuable design principles, and addresses the pitfalls to avoid as well as the key elements in making the transition to implementation. Installing the infrastructure for continuous improvement through measurement and governance is also discussed.

### WHO SHOULD ATTEND:

- BPM practitioners
- Business Analysts
- Business Process Analysts
- Business Process Managers
- Project Managers
- Business Architects
- Process Improvement Team Members
- Line of Business Managers and Supervisors

### COURSE OUTLINE:

- Introduction
- Creating Business Context
- Modeling
- Analysis
- Design
- Transition to Implementation
- Continuous Improvement
- Summary

### RECOMMENDED PREREQUISITES:

- BPM 101

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*“Great variety of tools and techniques to take back to my company and use.”*

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Cost: Starting at \$895 - login for rates

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#### *Live Instructor-led virtual classroom*

Credits: 6.5 CDU/CEU/PDU credits  
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#### *Self-paced, on demand, available 24/7/365*

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