

Decision Management and Business Rules 101

A standards-based overview of decision management and business rules outlining a proven approach to increased business agility and more effective, more targeted processes.

This course is based on proven approaches and emerging standards used in both commercial and government scenarios. Technology-neutral and business-focused, it delivers a non-technical introduction to the effective application of business rules technology and decision management.

Decision Management and business rules allow the effective automation of decision-making combined with increased business agility. Adopting decision management and business rules technology improves customer service, enables 1:1 marketing, increases straight through processing and more effectively leverages scarce resources.

This course delivers a proven and standards-based approach to identifying, understanding and automating business decisions. With examples drawn from a variety of industries and use cases, this course emphasizes the modeling of decisions and the importance of managing both decisions and business rules over the long term. In addition the course shows how effective decision management simplifies and improves business processes, explains how business rules management systems add value and outlines multiple approaches for identifying suitable decisions. Decision management and business rules have been shown to dramatically improve business performance and this course introduces the key best practices to delivering successful decision management and business rules projects.

WHO SHOULD ATTEND:

- Business managers and executives
- Business Analysts
- Business and Enterprise Architects
- Program and Portfolio Managers
- Business Strategists
- Other specialists requiring a working knowledge of Decision Management & Business Rules

COURSE OUTLINE:

- Decision Management and Business Rules - Introduction
- The Big Picture - Decisions in Processes, Events and Systems
- The Decision Management Framework
 - Step 1: Decision Discovery
 - Step 2: Decision Services
 - Step 3: Decision Analysis
- Getting Started and First Steps

PREREQUISITES: NONE

“Excellent course bringing a number of elements that I have been involved in separately for some time. It really did turn some lights on for me.” – Noah Consulting

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